**The Complaint Form**

**Buyer:**

**Name:**

**Street and number:**

**City:**

**Zip Code:**

**Country:**

**Phone:**

**E-Mail:**

**Supplier:**

**Name:** NENA DOG s.r.o.

Registered in the Commercial Register of the District Court Bratislava I, Section Sro, File number: 85447/ B

**Street and number:** Šustekova 4

**City:** Bratislava

**Zip Code:** 851 04

**Country:** Slovakia

**Phone:** 00421 949 898 789

**E-Mail:** nenadog@nenadog.sk

**ID Nr.:** 46 912 991

**I have to inform, that undermentioned goods is defected.**

**Goods from:** NENA DOG s.r.o.

**Number of sales receipt** (Invoice):

**Defective goods:**

**A full description of the problem:**

**Options of complaint:**

[ ]  Repair

 of goods

[ ]  Change

 of goods

[ ]  Repayment

[ ]  Discount

[ ]  Others

IBAN a SWIFT (BIC):

Date:

Signature:

**Retailer’s final response:**

The Complaint solved:

[ ]  Repair

 Of goods

[ ]  Change

 Of goods

[ ]  Repayment

[ ]  Discount

[ ]  Others

[ ]  The Complaint can not be accepted Reason:

Date of receipt of the complaint:

Completed on:

Name of the employee who processed the complaint/tel./E-Mail:

Complaint Number:

Date:       Signature of supplier